

## KOC Patient Ambetter Information



Ambetter Health offers insurance plans in Tennessee through the Affordable Care Act. If Ambetter is your only insurance coverage, you may be seen at KOC as a self-pay patient. In this case, you will need to pay for your visit through the link on our website before scheduling: [kocortho.com/self-pay-pricing/](http://kocortho.com/self-pay-pricing/).

Ambetter plans have limited in-network locations where patients can use their benefits. KOC is not in-network with Ambetter, meaning Ambetter will not accept, process, or deny our claims.

**Ambetter Health Insurance ⇒ Self Pay, must pay in advance**

**Ambetter Health Insurance + Other Insurance ⇒ Self Pay, must pay in advance**

**Ambetter + TennCare ⇒ Cannot be seen at KOC, must see an Ambetter provider**

- KOC does not accept Ambetter Health Insurance for a patient who has secondary coverage because secondary insurance only pays once the primary coverage processes the claim.
- If you have TennCare coverage, you must see an Ambetter provider who is also in-network for your TennCare plan.
- The Ambetter website has accurate information. When searching on [www.ambetterhealth.com](http://www.ambetterhealth.com) to “find a doctor”, you must choose a state- Tennessee, and a county- but Knox County is not listed. Select “All other Counties.” You can also contact an Ambetter Health representative at the number on your Ambetter Health Insurance card.

