



**California Department of Alcoholic Beverage Control (ABC)**

**BizMod**

**Release Notes**

**Product Version 11.32.0**

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## Product Version

Product Version	Release Type	Release Date
11.32.0	Minor	4/30/2025

## Introduction

Online Services from the California Department of Alcoholic Beverage Control (ABC) is a web-based platform which aims to bring all various ABC's services to its customer on single centralized place. Via this platform the Training Providers for the Responsible Beverage Service (RBS) will be able to submit their training program to ABC for the review and approval and become Authorized Training Provider of Approved RBS Training Program, alcohol Servers can register with ABC/RBS and get their necessary trainings and become certified, Licensees will be able to register in the system and add certified Servers to their rosters and manage their rosters. Licensees will also be able renew their licenses, apply for Daily Licenses and catering authorizations. Other ABC services will be incrementally added to this platform.

## Supported web browsers and operating systems

This product can be accessed and is operational across all major browsers on several platforms and operating systems. The supported browsers are Microsoft Edge New, Google Chrome, Mozilla Firefox, and Safari. The users can access the portal by using these browsers on any operating system, including but not limited to Windows10, MacOS, iOS, and Android.

**Note:** Due to security and compatibility concerns, ABC does not support Microsoft Internet Explorer and Microsoft Edge Legacy browsers.

## What is new in release 11.32.0 (4/30/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

## Versions History

### Version 11.31.0 (4/16/2025)

#### **Resolved issues and fixed bugs in this release**

Fixed bugs related to Catering Authorization.

#### **Support**

Updated the Training Provider API to allow different types of apostrophes for the server last name.

### Version 11.30.0 (4/03/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.29.0 (3/19/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.28.0 (3/10/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.27.0 (2/25/2025)

#### **Support**

Implemented a security enhancement which requires a mandatory password reset for all users.

### Version 11.26.0 (2/05/2025)

Fixes related to the Catering Application.

### Version 11.25.0 (1/22/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.24.0 (1/08/2025)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.23.0 (12/26/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.22.0 (12/11/2024)

#### **Resolved issues and fixed bugs in this release**



Fixes related to license renewals.

Fixes related to Winegrowers/Blenders Report.

### Version 11.21.0 (12/02/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.20.0 (11/14/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.19.0 (10/30/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.18.0 (10/16/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.17.0 (10/02/2024)

#### **Refinements**

Added Server ID to the RBS Server Application.

### Version 11.16.0 (9/18/2024)

#### **Resolved issues and fixed bugs in this release**

Fixes related to Winegrowers/Blenders report.

### Version 11.15.0 (9/04/2024)

#### **Resolved issues and fixed bugs in this release**

Fixes related to Winegrowers/Blenders report.

### Version 11.14.0 (8/21/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.13.0 (8/07/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 11.12.0 (7/24/2024)

#### **Resolved issues and fixed bugs in this release**

The Winegrower's/Blenders Report will show the correct Previous Payment amount for the prior fiscal year.

A newly active license Type 58 on an existing active license type will be able to submit a Catering Authorization Application.

### Version 11.11.0 (7/11/2024)

#### Resolved issues and fixed bugs in this release

ABC staff with designated permissions will be able to reassign a license number from the existing License Administrator account to a different user account by searching the license number.

The Fee Waiver pop-up was removed from the Winegrowers/Blenders Report for license numbers which previously had a fee waiver.

### Version 11.10.0 (6/28/2024)

#### Resolved issues and fixed bugs in this release

License renewal search results will show the correct status.

### Version 11.9.0 (6/12/2024)

#### Refinements

On a Pending Catering Authorization Application, License Administrators and License Administrator Designees with Manage Licenses permission will be able to upload a file size up to 2MB.

The Catering Authorization application was updated to ask whether any part of the event will be held outdoors.

#### Support

ABC staff with designated permissions will be able to reassign a license number from the existing License Administrator account to a different user account.

### Version 11.8.0 (5/30/2024)

#### Resolved issues and fixed bugs in this release

Fixes related to special characters within the catering authorization application input fields.

Fixed license renewal search results message.

Fixed Winegrower/Blenders to be able to report with a secondary license type that is in a non-active status.

### Version 11.7.0 (5/15/2024)

#### Resolved issues and fixed bugs in this release

Fixes related to apostrophes in the account holder's names.

Fixed character limits within the catering authorization application Contact Email field.

Fixed Training Provider messages.

Fixed formatting within the Training Provider application.

Fixed the Personal Affidavit landing page.

Fixed Winegrowers/Blenders response banner.

### Version 11.6.0 (5/01/2024)

#### Resolved issues and fixed bugs in this release

Server's Training Provider History will show the appropriate Exam Status under the Provider Training Details.

### Version 11.5.0 (4/17/2024)

#### Support

Online Services Catering Applications fields were updated with character limits.

RBS servers will receive a notification when they pass their ABC Alcohol Server Certification Exam, fail the exam, or the exam has expired.

ABC staff with designated permissions are able to update a user's profile information if the user meets the criteria changes.

#### Refinements

Grammar and language refinements were made to the following functions:

- RBS email notifications.

#### Resolved issues and fixed bugs in this release

An existing account with the username as their email address will be able to create a username.

### Version 11.4.0 (4/04/2024)

#### Support

Approved Training Providers who are within the 90-day renewal period will receive a 90-day renewal notice in their Message Center.

#### Refinements

Grammar and language refinements were made to the following functions:

- RBS email notifications.

### Version 11.3.0 (3/28/2024)

#### Support

License Administrators and License Administrator Designees with the RBS Server Roster permission will be able to opt-out of receiving notifications when servers on their RBS Server Roster are expiring and expired.

#### Refinements

Grammar and language refinements were made to the following functions:

- Online Catering Authorization Application email notifications.
- RBS email notifications.
- RBS message notifications.
- RBS Server Renewal notification tiles.

A tooltip was added for an Online Catering Authorization Application with an Errored status.

#### **Resolved issues and fixed bugs in this release**

Fixed the Catering Authorization Application's Specific Location Information field to only allow 80 characters.

### **Version 11.2.0 (3/06/2024)**

#### **Refinements**

The following refinements were made to the Online Services Catering Authorization Application process:

- Grammar and language updates
- Error handling

Error handling was updated for the RBS Server Recertification.

#### **Resolved issues and fixed bugs in this release**

- Fixed error handling for license renewal search results
- Fixed overlapping of columns for the License Administrator Designee viewing a License Administrator Dashboard.
- Fixed auto-population of appropriate fields for the Catering Authorization Application.
- Fixed License Administrator email and message notifications for expired servers.

### **Version 11.1.0 (2/26/2024)**

#### **Refinements**

The following refinements were made to the Online Services Catering Authorization Application process:

- The Caterer's Permit link was updated to <https://www.abc.ca.gov/licensing/license-forms/caterers-permit>
- An Uploaded Documents section was added for License Administrators and License Administrator Designees to view a read-only list of their uploaded documents.
- Formatting improvements
- Navigation improvements
- Grammar and language updates
- Payment Page print option improvements

#### **Resolved issues and fixed bugs in this release**

- The Online License Renewal Service will provide the correct message when searching a license number which has already been paid.

- License Administrators and License Administrator Designees who have RBS Server Roster permissions will receive scheduled email notifications when an RBS Server will be expiring or has expired.

### Version 11.0.0 (2/07/2024)

#### **RBS Server Renewal Functionality**

RBS servers can recertify within 90 days of their certification expiration date. Training Providers can confirm training for servers who are within 90 days of their certification expiration date and are expired.

RBS Servers will receive reminder emails 90, 60, 30, and 10 days before their certification expires. They will receive a final notification when their certification has expired.

### Version 10.0.0 (1/31/2024)

#### **Catering Authorization Application Functionality**

License Administrators and License Administrator Designees with the Manage License permission will be able to apply and pay for a catering authorization. The License Administrator must add the license number with an active Type 58 to their Online Services account before applying. After the application is submitted and paid for, the License Administrator and License Administrator Designee will be able to upload documents. After ABC reviews and completes the catering authorization application, the License Administrator and License Administrator Designee will be able to view the completed application as Approved, Withdrawn, or Denied. License Administrators and License Administrator Designees will also be able to view and print the approved ABC-218 from their approved catering authorization application.

### Version 9.9.0 (1/24/2024)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 9.8.0 (12/20/2023)

#### **Refinements**

The Account Lock banner was updated.

#### **Resolved issues and fixed bugs in this release**

License Administrator Designee Invitation email is functioning correctly.

The License Administrator will be provided the correct error message when adding a license number with the wrong validation code.

### Version 9.7.0 (11/30/2023)

#### **Refinements**

The message to notify a user of their locked account was updated.

RBS Help Center information was updated.

#### **Resolved issues and fixed bugs in this release**

Server Registration Driver License field was updated.

### Version 9.6.0 (11/15/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 9.5.0 (11/01/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 9.4.0 (10/18/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 9.3.0 (10/04/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 9.2.0 (9/20/2023)

#### Refinements

The Winegrowers/Blenders Report Gallons Produced field will accept gallonage greater than 100 million.

The Online Services email address has been updated on the public website to [onlineservices@abc.ca.gov](mailto:onlineservices@abc.ca.gov).

#### Resolved issues and fixed bugs in this release

If an online renewal payment has been initiated and is attempted again in another browser, the user will see that the payment has already been initiated.

If one of the program IDs expires for an RBS training provider with multiple program IDs, only the expired program ID will be inactive.

The user will receive a message when their account is locked out. They will not be able to reset their password while their account is locked.

### Version 9.1.0 (9/07/2023)

#### Refinements

The License Administrator Add Designee description was updated.

The Training Provider Application Section 5: Identification Curriculum 166(i)(2) language was updated to “If incidental to food service, an employee who is at least 18 years old may serve an alcoholic beverage.”.

The Winegrowers/Blenders Report Submit Gallonage messages were updated.

Multiple Online Services email footer language was updated to “Should you have any questions, please call (916) 318-6435 or email [onlineservices@abc.ca.gov](mailto:onlineservices@abc.ca.gov)”.

Training Provider's Manage Designees Add Designee process was updated.

### **Resolved issues and fixed bugs in this release**

Online Services My Profile page will show the account's middle name, if any.

An unconfirmed user logging in with their username and password will be able to resend a confirmation email.

Users on the LSP page will be able to search and pay for a license renewal.

## **Version 9.0.0 (8/29/2023)**

### **Winegrowers/Blenders Report Functionality**

License Administrators and License Administrator Designees with the Manage Licenses permission who manage a license number with primary license types 02 or 22 will be able to access the Winegrowers/Blenders Report to report the gallons of wine produced for the prior operating year of July 1 to June 30. There are two ways to access the Winegrowers/Blenders Report – the license number's Actions column and the MANAGE Reports page. If the gallons reported are within the gallonage tier, then no further action is needed. If the gallons reported are below the gallonage tier, then a refund will be issued within 6-8 weeks. If the gallons reported are over the gallonage tier, then the individual will be able to make a payment online.

### **Refinements**

The text for the Online Services "Forgot Username" and "Forgot Password" pages was updated.

The text for the License Administrator Role and License Administrator Add Designee pages were updated to include a disclaimer.

The text for the RBS Training Provider Designee Invitation email was updated.

After the RBS Training Provider Designee creates their username and password, they will not see a banner informing them their application was approved.

A user who initiates a second email update within 24 hours of the first initiation and has not confirmed the first email update will receive the message "You cannot update your email because you have a pending update request. You will need to confirm your new email address update or try again in 24 hours."

A user who clicks on the CONFIRM EMAIL button from the ABC Online Services Email Address Update Request email after they have already confirmed their update will receive the red toast "The link is no longer valid" when they are logged in.

On the RBS Portal homepage, text was added to the Alcohol Server tile to indicate training is available in multiple languages.

A Server who does not have confirmed training will see the following message under the Server Training tile:

*You must take training from an authorized RBS Training Provider before taking the exam. The TAKE EXAM button will be active once your training is confirmed. Your Training Provider has 24 hours after you complete the training to confirm. If you completed training more than 24 hours ago and the TAKE EXAM button is not active, please contact your Training Provider. ABC cannot confirm training.*

RBS Server certification instructions were added to the Detailed Instructions tile in the RBS Help Center.

A user who is logged into Online Services and navigating between pages can use the browser back button to go to the previously viewed page.

Licensees who have “quotes” in their entity name will be able to access the LSP Payment Portal to pay their renewal.

### **Version 8.5.0 (7/26/2023)**

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### **Version 8.4.0 (7/17/2023)**

#### **Resolved issues and fixed bugs in this release**

LSP payment portal will allow additional spaces in the Payment Method section’s Card/Account name.

License numbers with no Business Name will be able to view the RBS Server Roster when logged in as a License Administrator/License Administrator Designee.

### **Version 8.3.0 (6/28/2023)**

#### **Resolved issues and fixed bugs in this release**

A Training Provider program which has expired will no longer appear as an approved Training Provider.

#### **Refinements**

After a user has initiated an email update and tries to initiate another email update, then the user will receive the error message “You cannot request an email update at this time as there is currently an email update pending and needs to be confirmed.”

After a user completes their Training Provider Personal Affidavit or Training Provider application, the user will be taken to the RBS My Applications page.

When a License Administrator invites a License Administrator Designee, the “Invite sent to Designee” toast disappears after 10 seconds.

On the [RBS Landing Page](#), the description under the Alcohol Server tile includes “Take the online ABC Alcohol Server Certification Exam (available in multiple languages).”

A user with an existing role who accepts a Training Provider Designee invitation will be taken to the Training Provider Designee Dashboard.

A user with an existing role who clicks the link from a Training Provider Personal Affidavit email will be taken to the My Applications page.



## Version 8.2.0 (6/19/2023)

### Resolved issues and fixed bugs in this release

Warning windows were added to the sandbox environment with redirect buttons to the production environment.


On the Create your account page and when all the required fields are provided, the CONTINUE button will be active.

### Refinements

Multiple Online Services emails were updated.

An unconfirmed email account who is trying to reset their password will be taken to the Step 2 Confirm Your Account page with the toast message “This email has not been confirmed. Click “Resend Email” link above to confirm your account.”

The LA MANAGE Designees Edit window’s Help Hint will show the message “The license number is not available if the permission selected does not apply.”

A License Designee viewing a License Administrator’s Dashboard will show the Permissions’ Help Hint icon as  icon as

On the LA MANAGE Designees page, the Remove option was added to the Actions.

On the LA MANAGE Designees View window, the Added Date format is MM/DD/YYYY.

A License Designee viewing a License Administrator’s Dashboard, the Permissions Help Hint will read “If you have RBS Server Roster permissions, click RBS to view the roster.”

A License Designee viewing a License Administrator’s Dashboard will have the MANAGE header available.

## Version 8.1.0 (5/31/2023)

### Refinements

Logged in users trying to change their phone number will see a help hint advising the user what is allowed within the field.

The email field will not overlap other fields in the user’s profile.

If an RBS Server does not have confirmed training, the Server History tile on their RBS Server dashboard will advise them to contact their Training Provider:

*The TAKE EXAM button will be active once your training is confirmed. Your Training Provider has 24 hours after you complete the training to confirm. If you completed training more than 24 hours ago and the TAKE EXAM button is not active, please contact your Training Provider. ABC cannot confirm training.*

A License Administrator will be able to add a License Designee with an email that has 1-64 characters prior to the "@" sign.

Toast messages will be visible for 10 seconds.

Users with roles in RBS will no longer be able to change their password after logging in.

## Version 8.0.0 (Release 5/23/2023)

### License Administrator Manage Designee Functionality

License Administrators will be able to invite a Designee to help manage their license numbers. Designees must accept the invitation have an Online Services account before they can manage license numbers. Permissions are assigned per license number and a Designee can have different permissions for different license numbers. The Manage Licenses permission allows the Designee to view the License Administrator's license number. The RBS Server Roster permission allows the Designee to manage the RBS Server Roster for the license number. If the license number is not subject to RBS requirements, or if the Designee does not have the RBS Server Roster permission, they will not be able to view the RBS server roster. If the Designee has the RBS Server Roster permission, the Designee will be able to view/add/edit the RBS Server Roster on behalf of the License Administrator. The Designee can have the following combination of permissions:

- Manage Licenses
- RBS Server Roster
- Manage Licenses and RBS Server Roster.

### Refinements

Server instructions have been added to the RBS Portal.

When a user who tries to login and their email address is unconfirmed, they are taken to Step 2 Confirm Email page with the updated message "This email has not been confirmed. Click the "Resend Email" link above to confirm your account."

A License Administrator who is trying to add a license number that has an expired validation code will receive the error "This validation code has expired. Please try again or contact your local district office."

## Version 7.7.0 (Release 5/03/2023)

### Resolved issues and fixed bugs in this release

- Users will be able to log in using their email address or username with uppercase letters.
- Users who are logging in with the incorrect username, email address, or password will receive the message "Invalid username or password."

### Refinements

If the Training Provider's Manage Designees page has no records, the page will provide the following message:

*There are no Designees added to your account at this time.*

*Click on the ADD button to invite Designees to manage your Program IDs on your behalf.*

### Version 7.6.0 (Release 4/27/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 7.5.0 (Release 4/20/2023)

#### **Resolved issues and fixed bugs in this release**

When a user creates their account but does not confirm their email and they try to log in with their username, they will be taken to the account confirmation page advising them they must check their email and they can resend the confirmation email.

The Print and Download links under the Applications Payment sections have been removed.

Training Provider Designees are able to view the drop-down list of Training Provider names.

#### **Refinements**

The Server's Additional Exam Fee Requested message was updated.

Users who were invited to complete a Personal Affidavit will be able to complete their registration and be directed to the My Applications menu.

Non-Certified Servers who updated their phone number under their Profile, completed and passed their exam, and click on the BACK TO DASHBOARD button will be directed to their Server Dashboard.

### Version 7.4.0 (Release 3/14/2023)

#### **Support**

Logged in users will be able to change their email address and add a phone number under the Profile option.

#### **Resolved issues and fixed bugs in this release**

After a user has successfully update their profile email address, they will not be able to use their old email address to log in.

After a Server/TP submits a payment, the Payment Details payment status will reflect as "Paid."

After a user has successfully updated their profile email address, they will not be able to reset their password using their old email address under the "Forgot password" link.

#### **Refinements**

An unconfirmed user who tries to log in with their correct username and incorrect password will be given the message "Invalid username/password."

An unconfirmed user who is viewing the ABC Online Portal Confirmation email and clicks the CONFIRM EMAIL button will be directed to the Login page rather than automatically signing them in. From the Login page, the user must successfully log in and will receive the message “Your email address has been confirmed.”

After an approved training provider completes the Add Designee process and lands on the Manage Designees page, they will receive the toast “Invite sent to Designee”. The toast will disappear after 10 seconds.

## Version 7.3.0 (Release 3/01/2023)

### Support

The Renewal Fee Waiver pop-up on the Licensing Services Portal was removed as the waiver ended on February 28, 2023.

### Resolved issues and fixed bugs in this release

Username with uppercase letters will be able to log in.

Unconfirmed users will be able to click on the Resend Email link on the Step 2 Confirm Account page.

### Refinements

On the Create Your Account and Complete Registration processes, the Username and Email fields will provide error messages if the accounts already exist.

Unconfirmed users who click on the Forgot username and Forgot password links will be taken to the appropriate pages.

Training Confirmation and Exam Availability message in the Training Provider’s Message Center was updated.

## Version 7.2.0 (Release 2/13/2023)

### Support

A License Administrator who has an On-Sale General Music Venue license will be able to manage the license and their RBS Server Roster.

### Refinements

In the Server’s Message Center’s Server Registration Successful message, the Server ID Number will reflect as consecutive numbers.

## Version 7.1.1 (Release 01/31/2023)

### Resolved issues and fixed bugs in this release

External users that are reviewing LSP today for a license number that is expiring on January 31, 2023 are now able to view and pay the renewal payment.

## Version 7.1.0. (Release 01/25/2023)

### RBS Approved Training Provider Manage Designee Remove Functionality

An approved training provider with designees will be able to remove the designees' permission to their program IDs from the Manage Designee menu. The removed designees will not be able to search, confirm, or remove a server under the program ID that was removed.

### Version 7.0.0. (Release 01/18/2023)

#### **RBS Approved Training Provider Manage Designee Functionality**

RBS Approved Training Providers (ATP) will be able to designate program IDs to an individual to confirm/remove training for a Server on the ATP's behalf. When the ATP adds the individual as a Designee, then the Designee will be sent an email invite to proceed with the role. From the Designee role, they will be able to view the ATP's Dashboard where they will be able to search a Server, confirm, and remove training.

### Version 6.16.0. (Release 01/03/2023)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 6.15.0. (Release 12/14/2022)

Changes included in this release were backend improvements to prepare for future functionality and enhanced stability.

### Version 6.14.0. (Release 12/05/2022)

#### **Resolved issues and fixed bugs in this release**

- Training Providers that are 60-days past their expiration date will receive the "YOUR TRAINING PROGRAM AUTHORIZATION HAS EXPIRED" message.
- The APPROVED TRAINING PROVIDER list will not have cells as "NULL."

### Version 6.13.0. (Release 11/17/2022)

#### **Refinements**

- Reset Password for ABC Online Portal email verbiage was updated.

#### **Resolved issues and fixed bugs in this release**

- Logged in users will be able to utilize the Change Password option.
- The eye icon is available on the Change Password process.
- Error messages for the Password fields will reflect correctly.
- Mobile users will be able to select the link found on the Server's "Server Registration Successful" Message in the Message Center.
- Training Provider API Instructions were updated to note that the Server's Last Name is case-insensitive.
- The Approved Training Provider List formatting has been corrected.
- The Password Reset email subject line and contact information were updated.

- After creating an account, users must confirm their email from the confirmation email that was sent before they can log in.
- A user who has License Administrator and Training Provider roles and then adds a Server role and completes training will be able to see the training information under the Training History.
- A user who has License Administrator and Training Provider roles and then adds a Server role and passes their exam will see their Certified status and Renewal Date.
- An approved Training Provider cannot type any letters or special characters in the Server Search's Server ID Number field.
- A Collaborator will only have tabs for the Dashboard and My Applications.

## Version 6.12.0. (Release 11/07/2022)

### Refinements

- On the RBS landing page, the Tutorials link was added and the link will take the user to <https://www.youtube.com/playlist?list=PLkQmb-gnart1eFeVah484vplrO721NoYK>
- The Reset Password email subject line was changed to "Reset Password for ABC Online Portal" and verbiage was updated specifically to "Should you have any questions, please call (916) 318-6435 or email your local district office."
- The title to the Server's "Enrollment Application Submitted" message in the Message Center was changed to "Server Registration Successful" and the text in the message was changed.
- Text within the Server's "Exam Now Available" message in the Message Center was changed.
- The Training Provider Application's Exclusion Provision text was changed and Section 5: Identification of Curriculum (163) specifically to 163 (c) text was corrected.
- The Training Provider Application's Section3: Training Program Information section: Course Language field was updated with additional languages and listed the languages in alphabetical order with English at the top.

### Resolved issues and fixed bugs in this release

- 504 errors related to the Message Center were resolved.

## Version 6.11.1. (Release 10/28/2022)

### Resolved issues and fixed bugs in this release

1. Servers with "In Progress" application prior to October 20, 2022 who are not able to access their application will receive the following message when they log in:

*Invalid Server Application*

*Due to recent update to our system, your Server application is no longer valid.*

*Please delete your current application and choose the Alcohol Server role to begin a new application.*

*If you have already paid for this application and would like to request a refund, please email [rbstp@abc.ca.gov](mailto:rbstp@abc.ca.gov) and include your Payment Confirmation from [donotreply@fiscerv.com](mailto:donotreply@fiscerv.com).*

## Version 6.11.0. (Release 10/20/2022)

### Support

1. Multiple verbiage changes occurred on the following areas:
  - a. RBS Landing Page
  - b. Online Services Role Selection Page
  - c. Server Application
  - d. Server Dashboard
  - e. Online Services Redirect

### Resolved issues and fixed bugs in this release

1. When logging back into the Online Services Portal, users will be directed to their appropriate Dashboards.
2. API POST Endpoint is case insensitive for server names.

## Version 6.10.0. (Release 10/06/2022)

### Resolved issues and fixed bugs in this release

1. A user will be able to click on the “Forgot Username” link and retrieve an email notification of their username after confirming their email.
2. The RBS Landing Page>VIEW APPROVED TRAINING PROVIDER LIST>CVS DOWNLOAD button will download the spreadsheet of approved Training Providers.

## Version 6.9.0. (Release 9/21/2022)

### Resolved issues and fixed bugs in this release

1. A License Administrator will be able to use the RBS Roster search filters to search for a specific Server.

## Version 6.8.0. (Release 9/07/2022)

### Support

2. Under the Login Page and the Collaborator/TP Personal Affidavit Complete Registration process, the Password and Confirm password field will have the text visibility icon.

### Resolved issues and fixed bugs in this release

1. On the RBS Landing Page, the following verbiage have been changed:
  - a. “Instructions” to “Training Provider Instructions”

- b. "VIEW FAQS" button will be active/orange.
  - c. "User Guide" link was removed from the footer.
2. When paying for a license renewal fee as a Guest or as a License Administrator, the Payment Portal will charge a 2.99% convenience fee.
3. On the Payment Portal's Payment Method page, the user will see the verbiage "A 2.99% non-refundable convenience fee will be added to all credit card payments."

### Version 6.7.0. (Release 9/01/2022)

#### Support

3. Under the Create Your Account process, the Password and Confirm password field will have the text visibility icon.
4. An approved Training Provider who is reviewing the Integration Documents under the API Keys section's last sentence will reflect the email [RBSTP@abc.ca.gov](mailto:RBSTP@abc.ca.gov).

#### Resolved issues and fixed bugs in this release

1. As a License Administrator who is accessing the RBS Server Roster and has added more than 25 Servers, the "Rows per page" functionality will work as expected.
2. On the ATP html and "Step by step instructions to call our API using Postman" document link will show where there is the Server ID will also show that the Server Last Name is needed.

### Version 6.6.0. (Release 8/10/2022)

#### Support

1. The Help Center "Questions" tile text has been updated to reflect the following:

For server assistance, call (916) 318-6435. You can also email your local district office for server and licensee support.

For Training Provider assistance, contact [rbstp@abc.ca.gov](mailto:rbstp@abc.ca.gov).

#### Resolved issues and fixed bugs in this release

1. The License Administrator will be able to add a Server who has multiple last names.
2. The show/hide password icon will function as it should on the "Forget Password" process.
3. When a user creates their account and selects the role as a server that initiates the application, clicks on the Dashboard tab from the RBS Portal, and clicks on the NEW APPLICATION button then there will not be an option to select a Server application.

### Version 6.5.0. (Release 8/01/2022)

#### Support



1. RBS Server Exam is available in the Hindi, Punjabi, and Tagalog language.

**Resolved issues and fixed bugs in this release**

4. When completing the Server application up to the Payment section but not paying, then the Progress Bar will state 86%. When the payment has been successfully paid is, then the Progress Bar will state 100%.
5. On the Training Provider Application>Training Provider Application section>Application Type, the format of the text does not reflect any words overlapping each other.

**Version 6.4.0. (Release 7/18/2022)****Support**

1. The RBS training Provider role tile has been updated to reflect “Training Provider FAQ” link title.

**Resolved issues and fixed bugs in this release**

6. The banner on the RBS Portal will not reflect the effective date ranges.

**Version 6.3.0. (Release 7/01/2022)****Support**

1. RBS Server Exam is available in the Chinese (simplified), Chinese (traditional), and Vietnamese languages.
2. RBS Portal’s License Administrator Role tile’s description has been updated.
3. RBS Portal’s Role tiles have FAQ links.
4. The Online Services License Validation page verbiage has been updated.

**Resolved issues and fixed bugs in this release**

Optimization to improve performance and slowness issues.

**Version 6.2.0. (Release Date: 6/15/2022)****Support**

RBS Server Exam is available in the Korean language.

**Resolved issues and fixed bugs in this release**

1. When a user is not logged in and clicks on either <https://abcbiz.abc.ca.gov/manage/licenses> or <https://abcbiz.abc.ca.gov/manage/license-validation>, then the user will be redirected to <https://abcbiz.abc.ca.gov/login> and after logging in successfully is when the user will be directed to their appropriate default page.
2. Logged in as an RBS Supervisor who has changed the status of a pending Training Provider application to approved will see the “Saved Changes Successfully!” message with white text on a dark background. When that approved Training Provider logs in, then they will see the “Congratulations! Your enrollment application has been approved!” message with white text on a dark background.

3. When a user initially inputs the username without a password and clicks on the LOG IN button, then they will be advised the Password field is required and the LOG IN button will be inactive. When text is inputted in the Password field, then the LOG IN button will be active.
4. Logged in as a Server or Training Provider and reviewing the My Applications tab, the tiles will reflect all text appropriately with nothing cut off on the right side.
5. Logged in as a Server reviewing the Training Provider Search tile's Language field will show all language options in alphabetical order.

## Version 6.1.0. (Release Date: 6/01/2022)

### Support

1. <https://abcbiz.abc.ca.gov/> takes users to the RBS Portal Homepage. <https://services.abc.ca.gov/> takes users to the Online Services Homepage.
2. On the Online Services page, the hero banner's "VIEW APPROVED TRAINING PROVIDER LIST" link is the new title.
3. On the RBS Portal page footer, "Flyer (Multi-Language PDF)" is available.
4. Help Center is available in the RBS portal for logged in users. The Help Center is accessed from the username drop-down and from the footer. The Help Center will consist of Common Questions and Additional Resources. Under the Additional Resources, there will be 4 tiles where the user will be able to access the links within them.

### Resolved issues and fixed bugs in this release

1. The Online Services Login screen "LOG IN" button will be disabled until a user is taken to their designated page or an error message.
2. The License Administrator Validation screen verbiage has been updated.
3. On the License Administrator's Remove Confirmation window, the verbiage has been updated.
4. On the License Administrator's ADD button>Add License window, the verbiage has been updated.
5. On the Online Services Homepage, the hero banner and the Modernizing & Increasing Efficiency section's images were updated.
6. The License Administrator's "Next Expiration Date" column will reflect the correct expiration date/status appropriately to each license number added to the Licenses List.
7. An email notification title and content has been updated to reflect "New message in Provider Portal!"
8. Logged in as an ABC RBS Staff or ABC Authorized Staff reviewing the Servers tab>Server Search Results and viewing a Server's row, Training Received and Training Confirmed columns have been added to the Training History field.

9. Logged in as a Server who is not certified, the Server Certificate Details tile will not display the Renew Certification link. The Server Profile Tile will not display the Edit Server Profile link. The Training Provider Search Tile's Language drop-down will be in alphabetical order. The Training Provider Search tile will not show inactive Training Providers within the search results.

### Version 6.0.1. (Release Date: 5/18/2022)

#### **ABC Online Services Homepage, License Administrator Account Creation, and the RBS Server Roster**

The ABC Online Services Homepage was created for a general location of information regarding available online services to an individual. The homepage consists of Available Services, Modernizing & Increasing Efficiency, Not seeing the service you need, and Frequently Asked Questions. The page is consistent with the ABC homepage layout to provide a sense to the individual that they are still on the ABC website.

From the ABC Online Services Homepage, an individual will be able to create an account as either a License Administrator, RBS Server, or an RBS Training Provider role. As a License Administrator role, the individual will be able to add multiple license numbers that are associated to them with a validation code that is sent to the licensee's mailing address on file. They will also be able to access the renewal portal (AKA Licensing Services Portal) and attempt to renew their licenses.

Logged in as a License Administrator, the individual will be able to access the RBS Server Roster for applicable license types to manage their Server List in the RBS Portal. From the RBS Portal, they will also have the option to apply as a Server and/or Training Provider and complete all the existing RBS processes within each role.

An RBS Server and RBS Training Provider that has an existing account will be able to login to their account and add the License Administrator role if they are a valid Licensee with a License validation code.

### Version 5.5.0. (Release Date: 4/20/2022)

#### **Support**

The Server's email notification for the Application Status Change and RBS Training Confirmation have updated the language to reflect "Should you have any questions, please contact your local district office." District Office is a link to <https://www.abc.ca.gov/contact/#district-offices>.

#### **Resolved issues and fixed bugs in this release**

1. RBSTP Supervisor and RBSTP Analyst will have an option to download the Training provider application.
2. Approved Training Providers will be able to search a Server that have an '(apostrophe) in their last name.
3. Servers that had their OTP approve their training on the API will receive an email notification advising them that they have a message waiting for them in RBS and a message advising them that their exam is available.

#### **Known issues and workarounds**

(none)

### Version 5.4.0. (Release Date: 4/06/2022)

#### Support

##### API Instructions Update

The API instructions and PDF are updated to include whether the Last Name field is case-sensitive or case-insensitive.

#### Resolved issues and fixed bugs in this release

1. Training Providers whose program is expired but are within the 60-day grace period will still have full functionality.

#### Known issues and workarounds

(none)

### Version 5.3.0. (Release Date: 3/23/2022)

#### Support

##### RBS Portal "Contact Us" link

On the RBS Portal footer, "Contact Us" link will take the user to <https://www.abc.ca.gov/contact/#district-offices>.

##### Server Certificate Details Card Update

Verbiage on the Server Certificate Details Notes was updated.

#### Resolved issues and fixed bugs in this release

1. The Message Center "To" field will auto-populate names that have the associated typed sequential letters starting at the third typed letters rather than populating all Training Provider names within the RBS system which caused multiple users to receive the 502 error messages.
2. On the RBS Portal>Approved Training Provider List link, "Download Current List" tile will show the verbiage "Refreshed each morning around 3:00 a.m. PT."

#### Known issues and workarounds

(none)

### Version 5.2.0. (Release Date: 3/09/2022)

#### Support:

##### Server Search and Training Provider Search Permissions

New features were added for ABC internal staff to access the Server Search and Training Search.

##### New Search Fields Under the Audit Tab

User Username and User Email search fields have been added to the Audit tab.

#### Resolved issues and fixed bugs in this release

1. When Approved Training Providers regenerate a new API-key from the Developer Tools link, then it was giving a “403” error message.
2. License Renewal multiple payments were marked as duplicates by the Payment Processor when they were valid unique payments.

**Known issues and workarounds**

(none)

**Version 5.1.0. (Release Date: 2/23/2022)****Link to YouTube tutorial was added to License Renewal Portal**

Link to the License Renewal Tutorials was added to the License Renewal Portal

**API Instruction Update**

The instructions for Training Provider APIs were updated to include the latest changes.

**FAQ sections on RBS landing page**

Direct link to the FAQ section for Servers, Training Providers and Licensees were added to the RBS landing page.

**Support: Training Provider Search for ABC internal staff**

New feature was added to the search screen for the ABC internal staff which enables them to search for Training Providers and assist with the support calls as front line of support.

**Version 5.0.0. (Release Date: 2/10/2022)****Username for the registration in the system**

A non-email Username was added as one of the requirements for registering within the RBS system. All users in the system, new and existing, need to create a Username in the system.

**Support: ABC front desk staff were enabled to access RBS system to join the front line of support**

A new feature was added to ABC internal environment to enable them to access Servers and Training Providers records in RBS. With this setup, ABC staff whose names are added to the support group will have access to RBS through single sign on with no credentials needed to be created.

**Updates on Training Provider API**

Additional checks were added to the Training Provider API to lower the risk of errors in training confirmation. Training Providers were notified about this change 30 days prior to the deployment and the new changes were added to the API instruction and RBS API Sandbox.

**Resolved issues and fixed bugs in this release**

1. Credit Card payment were saved as eCheck payment for license renewal
2. Issues in the Training Provider’s application caused by the difference in Time Zone
3. Additional payment requested emails were not being sent to the Training Providers
4. Expired exam message in the message center was not displaying correctly

### Version 4.9.0. (Release Date: No release to public)

#### **Security Improvements – Fixed vulnerabilities with Apache Log4j**

The security concerns stemmed from Log4j vulnerabilities was fixed.

#### **International Payment**

New feature was added for the international users to enable them to make payment using their international credit cards for their license renewal.

#### **Access Denied page for internal ABC staff**

An Access Denied page was created for ABC internal staff who do not have access to see the Server and Training Provider information on RBS portal.

### Version 4.8.0. (Release Date: 1/12/2022)

#### **Different Training Provider payment type**

With this feature the Training Provider payments for renewal will be marked as Renewal payment which makes it easy for ABC accounting to differentiate between the payments.

#### **Other improvements to payment records**

Some improvements made to the payment types to keep the voided and cancelled payment in the system with new statuses.

### Version 4.7.0. (Release Date: 12/18/2022)

#### **Renewal Fee Description**

With this feature upon searching for the license number for renewal, the license type and description of the fees will populate in the table instead of the fee code.

#### **Refinements on the renewal workflow for Training Providers**

A sets of features, instructions, and messages were added to make the renewal process the same for Training Providers as it was for Servers and make it universal across the application.

#### **Refinement to payment related messages**

Changes were made to the messages and instructions on the payment process for the license renewal.

#### **Approved Training Provider disclaimers**

Disclaimers were added to the portal for the approved Training Providers

### Version 4.6.0. (Release Date: 12/15/2021)

#### **Several refinements were made to the messages regarding Training Provider Renewal and Authorization Expiration**

#### **User fingerprinting functionality on License Renewal payments**

With this new feature the system will avoid duplicate payments from the same user on the same machine.

**Updates on Training History Events**

Two new event handlers (CreatedAt and UpdatedAt) were added to the servers' training history so that ABC analysts can analyze exam data and better help the users.

**Server Exam notifications**

New feature was added to notify the user about the expiration of their training on their 30<sup>th</sup> day of training.

**License Renewal refinement**

Some refinements were made to the verbiage on the landing page of license renewal.

**Version 4.5.0. (Release Date: 12/1/2021)****Performance improvements on the API for Online Training Providers**

With the improvements that were applied to the performance of the API, the system can accept and process more Servers data from Online Training Providers.

**Training Provider Renewal and Payment**

A series of functionalities were added for the Training Providers to receive messages about their authorization expiration and making payment to renew their authorizations.

*\*Note: The Training Provider Renewal process is still work in progress.*

**Payment ID was added to the First Data Transactions for License Renewals**

With this feature the First Data transactions will include the payment ID for the users to keep as a record and for ABC internal staff to be able to find the transactions associated with specific users more easily.

**Version 4.4.0. (Release Date: 11/17/2021)****Notifications to the Training Providers regarding the expiration of their training authorization**

With this feature the RBS Training Providers receive notifications in their RBS inbox and their emails whenever their training authorizations are about to expire, within the 60 days grace period, and is in penalty.

**Sending message from message center as a supervisor with same First Name and Last Name**

With this feature when there are multiple recipients with same first and last name the RBSTP Analysts and Supervisors can search for the emails too to confirm the right person is selected.

**Payment ID was added to the First Data transactions to avoid the duplicated payments by the users**

This feature adds another layers of checks and balances to the License Renewal payment portal to prevent double payments by the user.

**Version 4.3.0. (Release Date: 11/3/2021)****Notifications to RBS Training Providers on Renewal and Authorization Expiration**

New feature added to notify RBS Training Providers on their authorization expirations and renewal dates.

**API Performance for Online Training Providers**

The performance of the API for the Online Training Providers was improved to accept more application in less response time.

**Reply feature for RBS Server from the RBS Message Center**

Servers receive a notification message upon being added to a license roster. A new feature was added that enables the Servers to reply to it.

**Multiple Expiration Dates for License Renewal**

A new logic was implemented for Licensees who have multiple expiration dates on their licenses and need to renew their licenses on ABC License Renewal platform.

**Payment ID and Double Payment Blocking**

New feature in First Data Platform was activated to prevent double payments for the users who pay for their license renewal on ABC renewal platform.

**Version 4.2.0. (Release Date: 10/20/2021)****Auditing to track activities on License Renewal portal**

Audit logs were created for ABC finance analyst to better help the users with their payment issues.

**404 pages for incorrect License Renewal URLs**

New pages with appropriate error messages were created to better navigate the license renewal users.

**Additional refinements on License Renewal**

- Licensee name, business name, and business address will show certain number of characters
- Prevent the users from entering non-numeric characters in the search fields
- Add a button to return to the Renewal Search page
- Adding license number to the payment confirmation email

**Revised Training History for RBS Servers**

Two fields for failed exams and future were removed from the Servers' training history in RBS platform.

**Version 4.1.0. (Release Date: 10/6/2021)****Notifications for Server taking the exam**

Take exam button was added to the notifications that a Server receives after their training is expired and reconfirmed by a Training Provider.

**Refinements on training confirmations**

New restrictions were added to block changing of Server's training status when they started the exam or received a confirmation from a Training Provider.

**Covid-19 Renewal Fee Waiver**

A pop-up notification and direct link to Covid-19 Renewal Fee Waiver was added to the license renewal landing page.



## Version 4.0.0. (Release Date: 9/22/2021)

### **License Renewal for ABC Licensees**

ABC released its online License Renewal service in version 4.0.0. Through this service ABC licensees can go to <https://services.abc.ca.gov/licensing/renewal> and renew their licenses and make the payment electronically via Credit Card or eCheck.

### **Online Services landing page**

ABC released a centralized place for its various services in release 4.0.0. The users can access the online services landing page and see and use all available services by clicking on Online Services link at the top ribbon of the ABC public website or via the direct URL <https://www.abc.ca.gov/online-services/>.

### **Course Name added to the training search result for the Servers**

With this feature when the users search for Training Providers, they see the name of the provided courses as well as other information about the courses.

### **Providing Exam Status for each individual training record**

With this feature, RBS supervisor and analysts can see the status and history of all exams and trainings for each server.

## Version 3.2.0. (Release Date: 9/08/2021)

### **Performance Test for Training Provider API**

The performance tests were completed to ensure that the API for the Training Providers would not face performance issues.

### **Enabling the RBS Analyst and Supervisors to see the exam status of the Servers**

With this feature, ABC RBS Analyst and Supervisors will be able to see the exam status of the Server in their training history when they search for a Server.

### **Link to Accessibility on RBS home page**

The link to Accessibility is provided under the footer of RBS home page to take the users to the Accessibility on ABC public website.

## Version 3.1.0. (Release Date: 8/25/2021)

### **RBS Message Center refinements**

With this feature in place, the Servers will not be able to message other servers by mistake through the message center in their RBS account. The recipients list will be limited to the ABC staff who have contacted the Server.

### **API Instruction was attached to the developer tool under Training Providers account in RBS system**

The full instruction to creating API to validate the Servers' info prior to registration and post the training confirmation upon training completion is now available to all Training Providers under the developer tool in their RBS account.

## Version 3.0.0. (Release Date: 8/11/2021)

### **Training Provider API was released**

This feature enables RBS Training Providers to validate the Servers' ID prior to training and also send the Servers' training confirmation to ABC RBS system after training electronically without manual intervention.

### **API Manual and Sandbox environment**

A step by step manual is now available to Training Providers which walks them through connecting to ABC RBS system and send their Servers data to ABC through the API.

### **Sandbox environment is available for Training Providers**

A sandbox environment is now available for the Training Providers who want to connect to ABC RBS system was developed which enables them to try and test establishing the connection to ABC RBS system without jeopardizing actual data.

### **RBS Supervisor/Analyst enhancements**

Couple of enhancements were made to Server search functionality for RBS Supervisor/Analysts such as enabling them to see Servers' full record when they search for a Server.

### **Training Programs list was added to the search results**

The list of training programs was added to the search results for the TPs.

## Version 2.9.0. (Release Date: 7/28/2021)

### **Enhancements to Server search for ABC RBS Analysts**

With this feature, ABC analysts and supervisors can narrow down the search criteria when searching for Servers and better help the users when they need support from ABC.

### **Additional instruction for repaying for and retaking exams**

Additional instructions were added to better help Servers with making payments for retaking training and retaking exams.

### **Warning/Notification Message on RBS Landing Page**

This new functionality enables RBS Super Admin to publish notification messages and warnings on RBS landing page in case of outage and other circumstances to notify the users.

## Version 2.8.0. (Release Date: 7/14/2021)

### **Reminder to Servers for taking the exams**

With this feature, the Servers will receive notification reminders 10 days prior to the expiration date of their training to remind them to take the exam to become certified.

## Version 2.7.0.

### **Server dashboard exam section update**

The exam section on Servers' dashboard got updated to better reflect the exam status, the next steps and provide additional instructions to the Servers.

**Search enhancements for ABC Supervisor and Analyst**

To better assist the users, new search criteria added to Server search functionality for ABC supervisors and analyst, so that they can search the Servers based on Training Status and training completion dates.

**Training Provider application denial**

With this new feature, ABC can deny Training Provider applications and the Training Providers will be able to see the appropriate status on their application.

## Version 2.6.0.

**Additional instructions on Server dashboard**

Additional instructions were added to the Server dashboard to provide more clarity on the steps that they have to take to become certified.

## Version 2.5.0.

**Multiple Roles**

With this feature, the users can have more than one role in RBS system. This means that a Training Provider can also register to be a Server with the same account and username and password, and a Server can apply to become a Training Provider.

**Availability of the list of Training Providers on RBS home page**

With this new feature, the servers can see the list of all approved training providers without needing to register with ABC first. However, for the certification process the servers will still need to register with RBS first.

**Instruction updates on Server's dashboard**

Additional instructions were added to the exam sections to better instruct Server on the next steps to become certified.

## Version 2.4.0.

**Providing edit functionality to ABC Finance team**

With this functionality ABC finance analysts are enabled to edit payment information and add accurate status to the received payments.

**Training Provider search result for servers**

With this feature when a Server searches for an online Training Provider, they see a full list of online Training Providers outside of other filters such as language.

**Instructions for file size upload for Training Providers**

The instructions for the Training Providers got revised and all reflect the file size of 512MB per file which is the new limit for individual file size.

**Updates on Exam section on Servers dashboard**

The instructions and verbiage of the Exam section on Server dashboard was updated and is now providing more details on the steps to take when a Server fails the exam and has to retake the training and the exam.

**Providing reason for “Denial” status for Training Providers**

With this feature when a Training Provider application is denied, they can see more detailed reasons on why their application was denied.

**Verbiage updates on Moodle**

The verbiage and instructions on Moodle, ABC’s exam platform, were updated to improve the consistency with RBS platform.

**The title of RBS portal**

The title of RBS portal was updated to show “ABC RBS Portal” on the browsers windows and tabs and provide more clarity to the users.

**Version 2.3.0.****Enabling the servers to retake the exams after either three exam failures or passing 30 days deadline**

With this feature, if a Server fails the exam for three times or do not take the exam within the 30 days deadline after the training is completed, they will be able to retake the exam.

**Enabling RBSTP analysts and supervisor to recommend denial or deny an application.**

With this feature ABC RBS Supervisors and Analysts will be able to deny a Training Provider application and the Training Provider will see the updated status in their profile.

**Birthdate Validation**

Birthdate validation functionality added to the system to prevent the users from entering future dates as their birthdate.

**“My Applications” Tab for Training Providers**

With this new functionality, Training Providers are able to see all their applications under “My Application” Tab under their accounts.

**File Upload with Max size of 512 MB and up to 100 files per application**

With this new feature the users will be able to upload and submit various files types up to the size of 512 MB per file and up to 100 files per application. The name of the files are also set to be max of 64 characters.

**Truncating space trails after the users’ first and last names**

With this feature the system automatically removes the space trails that the users may mistakenly input after their names when they register. And resolves the issue with Training Providers not being able to search for the Servers’ names.

**Version 2.2.0.****Enabling ABC’s RBS Supervisors and Analysts to see the application in all statuses**

With this new feature ABC's Supervisors and Analysts are able to see the status of the applications to be able to better help the customers.

**Notification to Servers on granting exam access**

With this feature the Servers will receive a message in their notification center when their access to the exam is granted after making the payment for the exam and passing the training.

**UAT Server registration successful message**

The message that the Servers receive when the registration is complete was updated to reflect the next steps better.

**File Upload functionality (Partially Done)**

In order to enable the Training Providers to submit larger files, the upload functionality is being redesigned.

## Version 2.1.0.

**Payment Confirmation from FirstData to ABC platform**

Prior to implementing this feature, sending the payment confirmation and navigating the user back from FirstData, ABC's payment platform, to ABC website were tied to clicking on the "Exit" button in FirstData environment. With this new feature the user will be automatically redirected from FirstData to ABC platform and the payment confirmation will be automatically sent to ABC as soon as the payment is completed.

**Visibility on Training Providers "In Progress" applications for ABC's RBS Analysts and Supervisors**

This new feature enables ABC's RBS Analyst and Supervisors to see the applications that are not yet submitted and are still in-progress and provide support to the users if needed.

**Visibility on Servers applications for ABC's RBS Analysts and Supervisors**

With this new feature, ABC's RBS analysts and Supervisors are able to search for servers in the system and provide them with support if needed.

**Availability of Product Version and Release Notes to public**

With this new feature, the product version and the release notes are being placed on ABC's platform and are available to public.

**Criteria for searching Servers by Training Providers**

With this new feature, the Training Providers will need to have the Servers' Last Name and ID number to be able to manually search for a Server in the system.

## Version 2.0.0.

**SSL Certificate for Moodle Instances**

To provide the user with more secure connection to Moodle, ABC's examination platform for RBS program, this story was played to encrypt the communication between the web browser and the server.

**More instructions were added for the Training Providers**

To avoid human errors for Training Providers, additional instructions were added to provide more clarity on using proper email addresses during the application process.

**Training History for Servers**

With this functionality the Servers are enabled to see their training history in RBS portal.

**“Back to RBS” button in Moodle**

With this new functionality the users are enabled to navigate back to ABC RBS portal from any page on Moodle, ABC’s examination platform for RBS program.

**Unique ID for Servers**

The mechanism for auto-generating unique ID for Training Providers and Servers was changed to provide more accuracy for using and referring to the ID numbers.

**Enabling ABC to manually mark users as “Paid”**

With this functionality, ABC Analysts/Supervisors are enabled to manually change the payment status of a user to “Paid” to help the users with the issues that they may experience with payment portal.

**Updates on the landing page of ABC RBS portal**

The landing page of ABC RBS portal was updated to better reflect the available functionalities for each group of users (Training Providers, Servers, Licensees).

## Version 1.2.0.

**No-Reply email for ABC communication with the users**

To prevent the users from replying to the emails that they receive from ABC and redirect their support request to the right group, a No-Reply email was set up in the system with providing the information on who the users should contact.

**Send Reminder functionality for the Active accounts in the system**

With this new functionality the users can send reminder to the people who are already registered in the system for completing their personal affidavit.

**Breakdown of fees for ABC’s Accounting and Finance team**

With this new functionality, accounting staff can see the breakdown of fees the applicants pay for fingerprint and application fees.

**Availability of the product through ABC Public Website**

Product became available to the public through ABC Public Website. All Training Providers are now able to access the system and submit their applications.

**Security and system vulnerability**

All identified vulnerabilities of the product were resolved in this version.

**Added Personal Affidavit feature for Government Agencies**

The functionality added for the Government Agencies to be able to request Personal Affidavit in the system.

**New code requirements were added to Section 5 of the Training Provider application**

Section 166(b)(4) was added to the curriculum section of the application, and sections 166(m)(1), 166(m)(2), 166(m)(3), and 166(m)(4) were amended to 166(m)(a), 166(m)(b), 166(m)(c), and 166(m)(d) respectively.

## Version 1.1.0.

### **Training Provider Application for Government Agencies**

Version 1.1.0. enables the Government Agencies to submit their applications to ABC for review and approval to become Authorized Training Providers of Approved RBS Training Program. This new organization type is an addition to other organizational structures including Sole Proprietorship, Corporation, Limited Liability Company (LLC), General Partnership, and Limited Partnership (LP) organizations that were supported in version 1.0.0.

### **Password Configurations for the internal and external users**

In this version the new password policy was implemented according to the guidelines of California Department of Technology and Internet Security Office. The password requirements are set to be a minimum of 15 characters with no special characters required.

### **Performance Tests**

Several different performance tests were implemented in this release including Stress Test, Load Test, and Application Test to evaluate the overall performance of the product.

### **Data Encryption and Security**

Several security measures were implemented including data encryption at database, interfaces, and communication levels.

### **Rest Point in the registration process**

For the clarity purposes and to provide a better user experience to the users, rest point messages were added to the registration process.

### **Exam Questions**

The exam questions within Moodle, ABC's examination platform, were configured and tested with real examination materials.

### **Individuals and Entities as officers for LLC Training Provider Applications**

A new feature was added to enable the LLCs to add either individuals or entities to their application as their authorized officers.

### **Link to ABC's FAQ page**

The link to ABC's FAQ page for RBS program was added to provide the users with easier way to access the instructions on RBS registration.

## Version 1.0.0.

### **Training Provider Application and Authorizations**

Version 1.0.0. enables the Training Providers to submit their applications to ABC for review and approval to become Authorized Training Providers of Approved RBS Training Program. In this version Training Providers with various organizational structures can submit their applications to ABC. The supported

organizational structures are Sole Proprietorship, Corporation, Limited Liability Company (LLC), General Partnership, and Limited Partnership (LP).

This version also enables the Training Providers to modify their existing applications and/or renew their approved Training Provider programs. Training Providers can specify the types of their training programs (In Person, Online, In-House), its geographical locations, and also submit all the training materials and curriculum in various types such as documents, images, and videos to ABC for the review and approval process.

In this version, the Training Provider applicants can submit their personal affidavit and send the requests to their business partners to submit their personal affidavit to ABC through the portal as well. They also can make the payments electronically through the portal for their application fee and the fingerprint fee by using credit cards.